

1. SUPPLIER APPROVAL QUESTIONNAIRE



MANUFACTURE/SUPPLIER APPROVAL QUESTIONNAIRE

Doc. No.: F 002.01

Date of Issue: 01.04.2020

Pg : 1 of 15

The purpose of this questionnaire is to allow us to identify a number of suitably qualified manufacturers and suppliers for Pharmaceutical Active Ingredients and Excipients, who will be invited to submit tenders for next three years period.

Questionnaire Layout

This form contains of four parts:

Part I Business Information

Part II Manufacturing Information

Part III Quality Information

Part IV Product Information

All information requested should be provided in the order and format of the parts.

Completed questionnaire may be sent through the post under registered cover or may personally be deposited in the box kept for this purpose on the ground floor at the State Pharmaceuticals Manufacturing Corporation, No 11, Sir John Kotelawala Mawatha, Kandawala Estate, Ratmalana, Sri Lanka.

- Only information provided as a direct response to the questionnaire will be evaluated.
- Marketing material should not be included.
- Supplementary documentation may be attached to the questionnaire where applicants have been directed to do so and such materials must be marked with the name of the organization and the question to which it relates.
- All questions must be answered.
- Please answer the questions specifically for your relevant firm not for the group if you are part of a group of Firms.
- Should you decide that you do not wish to continue with this application, please advise the procurement committee of your decision in writing at the earliest opportunity.
- The information you give will be treated as confidential.

Ensure that the completed questionnaire, together with all requested supporting documents, is returned in time to arrive by xxth xxxx 2025 (**Closing date**). **Questionnaires received after this date will not be considered.**



STATE PHARMACEUTICALS MANUFACTURING
CORPORATION

MANUFACTURE/SUPPLIER APPROVAL QUESTIONNAIRE

Doc. No.: F 002.01

Date of Issue: 01.04.2020

Pg : 2 of 15

I. BUSINESS INFORMATION.

1. Name of company: _____
Year established: _____
Form of company: ☐ Individual
☐ Partnership
☐ Corporation
☐ Other (specify) _____

Legal status: _____
Trade register number: _____
VAT number: _____
License Number
(attach copy): _____
2. Address: _____
Country: _____
Telephone: _____ Telefax: _____
Telex: _____ E-mail: _____

Please attach the company organizational chart

3. Type of activity carried out by the company

<input type="checkbox"/> Manufacturer	<input type="checkbox"/> Wholesaler
<input type="checkbox"/> Branded products	<input type="checkbox"/> Branded products
<input type="checkbox"/> Generic products	<input type="checkbox"/> Generic products
<input type="checkbox"/> Medical supplies	<input type="checkbox"/> Medical supplies
<input type="checkbox"/> API	<input type="checkbox"/> Excipient
<input type="checkbox"/> Laboratory reagents	<input type="checkbox"/> Laboratory reagents
<input type="checkbox"/> Other products (specify below)	<input type="checkbox"/> Other products (specify below)

Indicate % of annual turnover:

Pharmaceutical formulations: _____ %
Bulk drugs: _____ %
Medical Supplies: _____ %
Excipient _____ %



STATE PHARMACEUTICALS MANUFACTURING
CORPORATION

MANUFACTURE/SUPPLIER APPROVAL QUESTIONNAIRE

Doc. No.: F 002.01

Date of Issue: 01.04.2020

Pg : 3 of 15

- ☐ Products manufactured for export
☐ Sold only to the local market
☐ Both

4. Names and addresses of international pharmaceutical companies, parent companies and/or subsidiaries and associated companies with whom there is collaboration or joint venture, if any:

Company

Address

5. Employees:

Total:	_____
Management:	_____
R&D	_____
Sales	_____
Administrative	_____
Others (<i>specify</i>):	_____

6. Capital value of the company (*specify currency*)

(a) Authorized capital: _____
(b) Paid up capital: _____
(c) Administration: _____

7. Annual sales turnover in the previous three years. Split export and domestic sales. (*specify currency*)

Annual turnover	Domestic sales	Exports	Year
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MANUFACTURE/SUPPLIER APPROVAL QUESTIONNAIRE

Doc. No.: F 002.01

Date of Issue: 01.04.2020

Pg : 4 of 15

II. MANUFACTURING INFORMATION.

1. Total number of Items manufactured: _____
(provide list of manufactured products)
2. Are all manufacturing operations (processing, packaging, labeling) carried out internally?
☐ YES ☐ NO

If "No," attach a list of pharmaceuticals and/or raw materials/ Excipients manufactured by other companies and marketed by you. Please give the names of the companies, for each item.

	Product	Manufacturer	Address
(1)			
(2)			
(3)			

3. Provide details if pharmaceutical products and/or raw materials/ Excipients manufactured by your company are exported to other countries

Pharmaceutical product/raw material	Country	Generic Name	Trade Name
(1)			
(2)			
(3)			

4. Does your company have GMP certification?
☐ Yes *(attach a copy of the GMP certificate if any)*
Certified by: _____
☐ No



STATE PHARMACEUTICALS MANUFACTURING
CORPORATION

MANUFACTURE/SUPPLIER APPROVAL QUESTIONNAIRE

Doc. No.: F 002.01

Date of Issue: 01.04.2020

Pg : 5 of 15

Indicate if your company has other types of certification

- ☐ ISO Type of ISO certification: _____
- ☐ WHO Certification Scheme
- ☐ Others (*specify*) _____

Attach Certificates of Good Manufacturing Practices (GMP, ISO or Certificates of Pharmaceutical Products according to WHO. Certification Scheme covering each item you propose to export.

5. Does your Government carry out inspections and controls on the production of drugs in your country?

☐ YES ☐ NO

If "Yes", give date of last inspection: _____

6. Has your company been inspected by other governments, organizations or clients?

Inspected by	Year	Outcome
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7. Date, number and expiry date of current business license or permit.

Date:	_____
Number:	_____
Expiry Date:	_____

8. Date, number and expiry date of manufacturing license or permit.

Date:	_____
Number:	_____
Expiry Date:	_____

9. If you are a Traderer /wholesaler, the following information should be obtained from the manufacturers of product you wish to offer.

- A. Give full details on the manufacturer (company name and address), with product lists and brochures of the manufacturing plants, laboratories etc.

Manufacturer: _____

Address: _____

- B. Are the products in the product list produced routinely by the company?

☐ YES ☐ NO

- C. Or only occasionally on request?

☐ YES ☐ NO



STATE PHARMACEUTICALS MANUFACTURING
CORPORATION

MANUFACTURE/SUPPLIER APPROVAL QUESTIONNAIRE

Doc. No.: F 002.01

Date of Issue: 01.04.2020

Pg : 6 of 15

- D. Number of specialized personnel involved in the manufacture of pharmaceuticals
(*exclude administrative personnel*).

Pharmacists: _____

Chemists: _____

Others: _____

10. A. Are the products manufactured by your company, manufactured under contract by other companies or repackaged?

- ☐ Manufactured
☐ Repackaged
☐ Manufactured under contract

- B. If any products are manufactured under contract, attach a list of such products with the name and address of the manufacturer for each product.

	Product	Manufacturer	Address
(1)			
(2)			
(3)			

- C. If any products are repackaged, attach a list of such products with the name and address of the manufacturer for each product.

	Product	Manufacturer	Address
(1)			
(2)			
(3)			

11. Do other companies package any of the products you manufacture?

☐ YES ☐ NO

If any products are repackaged, attach a list of such products with the name and address of the manufacturer for each product.

	Product	Manufacturer	Address
(1)			
(2)			
(3)			



MANUFACTURE/SUPPLIER APPROVAL QUESTIONNAIRE

Doc. No.: F 002.01

Date of Issue: 01.04.2020

Pg : 7 of 15

Provide detailed information on the quality assurance procedures followed.

12. Do you manufacture beta-lactam antibiotics?

☐ YES

☐ NO

If "Yes," are these production facilities in a separate building?

☐ YES

☐ NO

13 Production site

Are the production premises located in the same place as the main office?

☐

Yes

☐

No

If not, state address of the production premises: _____

Address: _____

If there are >1 production site, give description of production site as follows:

Production site

Address

No. Of products

Production capacity

Quality of in process water

List the products from the different production sites:

Production site

Products



MANUFACTURE/SUPPLIER APPROVAL QUESTIONNAIRE

Doc. No.: F 002.01

Date of Issue: 01.04.2020

Pg : 8 of 15

III. QUALITY INFORMATION

1. Do you maintain your own quality control laboratory?

☐

YES

☐

NO

2. Number of specialized personnel working in your quality control laboratory (excluding administrative personnel).

Pharmacists:

Chemists:

Others:

3. List names and addresses of quality control laboratories used in addition to or in lieu of your own laboratory.

4. Are all raw materials completely tested prior to use or is a Certificate of Analysis accepted?

☐

YES

☐

NO

☐

Certificate of Analysis

5. Quality standards

☐

BP

☐

USP Edition

☐

EP Edition

☐

IP Edition

Edition

☐

JP

☐

CP Edition

☐

Other:

Edition

Are all recommended tests carried out?

☐

YES

☐

NO

If "No," state reason why not

Are additional tests carried out?

☐

YES

☐

NO

If "No," state reason why not

6. Are control samples of each batch retained?

☐

YES

☐

NO



MANUFACTURE/SUPPLIER APPROVAL QUESTIONNAIRE

Doc. No.: F 002.01

Date of Issue: 01.04.2020

Pg : 9 of 15

7. Do you have written cleaning procedures?

☐ YES ☐ NO

8. Do you have a written recall procedure?

☐ YES ☐ NO

9. Do you have a written procedure on how to deal with complaints?

☐ YES ☐ NO

10. Name and title of the authorized person (s) responsible for batch release:

Name: –

Title: _____

Experience in pharmaceuticals: _____ years

(of change – should inform)

11. Name and qualification of the head of the Quality Control department:

Name: –

Qualification: _____

Experience in pharmaceuticals: _____ years

(If change – should notify us)

12. Indicate if you perform quality tests conducted routinely:

- ☐ active starting materials
- ☐ non-active starting materials
- ☐ packaging materials
- ☐ intermediate products
- ☐ bulk products
- ☐ finished products

13. Are all quality control tests performed internally?

☐ YES ☐ NO

If “No,” list tests performed by external laboratories:



MANUFACTURE/SUPPLIER APPROVAL QUESTIONNAIRE

Doc. No.: F 002.01

Date of Issue: 01.04.2020

Pg : 10 of 15

Tests

Laboratories

Address

_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

14. Explain process of approving sources for starting materials and describe basis for approving specifications of starting materials.

15. Do you conduct tests on each container of the active starting material?

☐ YES ☐ NO

If not, explain your way of sampling: _____

16. Do you test each container of non-active starting materials?

☐ YES ☐ NO

If "No," describe method of sampling: _____

17. Are you willing to reveal the sources of starting material? (Information will be deemed confidential)

☐ YES ☐ NO

18. Are stability tests routinely conducted for every product?

☐ YES ☐ NO

If "No," state reason why not: _____



MANUFACTURE/SUPPLIER APPROVAL QUESTIONNAIRE

Doc. No.: F 002.01

Date of Issue: 01.04.2020

Pg : 11 of 15

19. For each batch, what are the check procedures that are routinely done:

- ☐ Batch numbers and control numbers of each component
- ☐ Weighed quantities double checked and signed off for each component
- ☐ Acceptance record of each component
- ☐ Date and time of each stage of production
- ☐ Identification of equipment used
- ☐ Name of persons in charge at each stage
- ☐ In-process control results
- ☐ Environment control results
- ☐ Remarks on production incidents
- ☐ Comments on not following the master formula
- ☐ Yield and reconciliation
- ☐ Packaging material batch numbers
- ☐ Line clearance sign off
- ☐ Result of QC of end product
- ☐ Inspection checks and test results, dates and signatures of inspecting

20. Do you keep samples of each batch?

☐ YES ☐ NO

Indicate how long do you keep the samples: _____years

21. Are these kept in the original containers?

☐ YES ☐ NO

22. Do you carry out inspections or quality audits of your own suppliers?

☐ YES ☐ NO

If "Yes," describe audits in detail:

23. Describe your storage facilities:



STATE PHARMACEUTICALS MANUFACTURING
CORPORATION

MANUFACTURE/SUPPLIER APPROVAL QUESTIONNAIRE

Doc. No.: F 002.01

Date of Issue: 01.04.2020

Pg : 12 of 15

IV. Product Information (Please fill up one form for each product)

1. Active Pharmaceutical Ingredient(s) _____

Indicate if product has any of the following:

- ☐ Certificate of Suitability to the European Pharmacopoeia (CEP)

Certificate No.: _____

- ☐ The CEP is in our possession (including annex if any)

- ☐ Drug Master File (DMF)

registered in (country): _____

registration no.: _____

- ☐ The full or open part of the DMF is in our possession

- ☐ The full or open part of the DMF is in possession of the manufacturer

Manufacturer: _____

Country: _____

2. Regulatory Status in Country of Origin

- ☐ Product registered in country of origin and routinely manufactured and marketed

License no: _____ year issued: _____

- ☐ Product registered in the country of origin but not currently marketed

License no: _____ year issued: _____

- ☐ Product registered for export only

License no: _____ year issued: _____

- ☐ Product not registered

3. Regulatory Status in Other Countries

List other countries where the product is registered and currently marketed:

Product	Country	Trade Name
_____	_____	_____
_____	_____	_____
_____	_____	_____



MANUFACTURE/SUPPLIER APPROVAL QUESTIONNAIRE

Doc. No.: F 002.01

Date of Issue: 01.04.2020

Pg : 13 of 15

4. Validation

Are all your production processes validated?

☐ Yes

☐ No

5. Do you use an approved manufacturing formula and processing instructions?

☐ Yes

☐ No

6. Finished Product Specification

☐ BP

☐ USP Edition

☐ IP

☐ JP

☐ Any other

Attach a copy of the finished product specifications

Are you willing to provide necessary information (analytical methods) for the tests to be replicated by another control laboratory?

☐ Yes

☐ No

7. Limits in % for the assay in active ingredient(s):

☐ 95-105%

☐ 90-110 %

☐ Other: _____

Additional specifications to those in the pharmacopoeia:

Attach a copy of the model certificate of analysis for batch release

8. Stability

Stability testing data available:

☐ Yes

☐ No

Type and conditions of satisfactory testing (without significant change):

- ☐ accelerated testing
- ☐ 40°/75% RH/6 months
- ☐ other:
- ☐ in the same packaging as marketed
- ☐ in another packaging:
- ☐ real time testing



STATE PHARMACEUTICALS MANUFACTURING
CORPORATION

MANUFACTURE/SUPPLIER APPROVAL QUESTIONNAIRE

Doc. No.: F 002.01

Date of Issue: 01.04.2020

Pg : 14 of 15

Temperature: ☐ ambient ☐ 25°C ☐ 30°C ☐ other: _____

Relative humidity: ☐ 45% ☐ 60% ☐ 70%
☐ not controlled ☐ other: _____

Period of time: ☐ 1 year ☐ 2 years ☐ 3 years ☐ other: _____

☐ in the same packaging as marketed

☐ in another packaging: _____

9. Label and Insert Information

Shelf life: ☐ 2 years ☐ 3 years ☐ 4 years
☐ 5 years ☐ other: _____

Storage conditions (e.g. Store below 30°- Protect from light):

Package insert: ☐ Yes ☐ No

Attach a copy of the label and package insert



STATE PHARMACEUTICALS MANUFACTURING
CORPORATION

MANUFACTURE/SUPPLIER APPROVAL QUESTIONNAIRE

Doc. No.: F 002.01

Date of Issue: 01.04.2020

Pg : 15 of 15

CERTIFICATION

I, the undersigned (full name of the person responsible)

Name _____

Designation _____

Hereby declare that all the information given above is true, and I take the full responsibility for all consequences that might arise from false or erroneous information. If required, I will cooperate with any official of the State Pharmaceuticals Manufacturing Corporation of Sri Lanka in making personal inspection of manufacturing facilities and records.

Name _____

Designation _____

Signature _____

Date _____

**Following documents should be send along with the Manufacture/supplier
Questionnaire**

- 1 Copy of manufacture license**
- 2 copy of total number of items manufactured**
- 3 Copy of valid GMP certificate/s**
- 4 Copy of Business license or Permit**
- 5 Copy of Manufacturing license**
- 6 Copy of other certifications if (ISO, WHO etc.)**
- 7 Under the Product information Page 12 of 15**

**1 submit theCopy of the all necessary documents (drugmaster file, CEP-
certification of suitability to the European pharmacopoeia**

2 Copy of regulatory status product registration license etc.

3 Regulatory status in other country.